

Compilation of parent answers

Summer 2015 Phone Parent Survey (AABA: Parental Involvement)

17 parents units total per list from District Office

15 parents contacted with completed surveys

2 no response or disconnected phones

15=100% of those surveyed

Purpose of this survey: Per District Policies: ***parental involvement, and support is sought and encouraged.***

1. Do you feel the CBESD informs you as to overall mission including the purpose, goals, methods, and progress of the transportation program? (A: District Mission and Beliefs and KD: Public Information and Communication) *The mission of the District is to contract with cooperating school districts for the provision of comprehensive, success-oriented learning activities for young people who reside in the District, and to provide safe and efficient transportation of the students to the cooperating schools in which they are enrolled.*

Alternate question:

Do you know that the CBESD contracts with Pine/Strawberry/Payson/Heber/Overgaard School District for schooling?

Answer: Yes sometimes No other

Reponses: 10(66.6%) yes 5(33.3%) no

Do you feel the district has provided safe and efficient transportation of students to these districts?

Answer: Yes sometimes No other

15(100%) yes

Other comments: All equipment is in top shape; all good; love Liberty.

2. Have you received all necessary information concerning schooling arrangements and transportation promptly, reliably, and accurately in a timely fashion? (KD: Public Information and Communication)

Answer: Yes sometimes No other

15(100%) yes

3. Have you ever attended a CBESD school board meeting?

Answer: Yes No other

7(42.62%) yes 9(59.94%) no

4. Have you accessed the CBESD website to learn more information about the business of the District?

Answer: Yes No other

8(53.2%)yes 7(42.62%) no

5. Who do you communicate with concerning your student/child in reference to transportation and related services to and from school?

Answer:

**Larry,
Norell,
Linda,
Angela,
Liberty**

Written information/packet/flyers

Comments:

Linda has been very helpful; Larry and Norell have also been a big help/wonderful people; Angela is also a very good help, Liberty is wonderful and amazing, packet helpful, drivers call to alert to changes.

6. Please rate the worth and value of this communication.

Answer: High Average Poor Other

(Note: Confusion over whether this referred to question #5 or the telephone conversation with on of the two callers.)

13(86.58%) responded "High", 2(14%) responded "Average".

7. How might the CBESD better meet the District Goals, which are in the best interest of your child(s)? (EA Support Service Goals/Priority Objectives)

(To provide safe transportation for students who ride a District bus to and from school.

To provide services, resources, and assistance responsive to the needs of the District.)

Answer:

Comments: No safety concerns; Linda, Angela, and Larry all bend over backwards to help; I wouldn't change anything; all needs are met; I feel my kids are safely transported back and forth to school.

Activity bus information is shared in the written packet.

Also share written information by email.

Buses are on time with pick up and drop off and drivers communicate with me.

I trust Liberty with my children completely.

Keep Liberty as a bus driver, she does a wonderful job.

Keep service as is.

Keep service as is.

Nothing

Continue what you are doing.

6:30am is too early for young children to have to be picked up.

8. Please rate the quality of the transportation services you and your child(s) received last school year.

Answer: High Average Poor Other
14(93.24%) High 1(7%) Average

9. What recommendations do you have to improve services for this coming school year?

Answer:

Meet young children's needs; would like children to be picked up ½ hour later; none -- everything is in good shape. No comment other than "none" from the others.

Please listen to parents and we appreciate being asked.

Continue to provide proactive action by bus drivers such as what Liberty does to communicate with me and interact with my child.

Keep providing good transportation service.

Continue to care about kids and provide personal service like Larry did coming to my work to arrange for transportation service.

Keep as is.

When there is a parental issue, listen to us this happened at the beginning of this year concerning drop off and pick up area at the school building and Old Rim Road.

10. Do you have any other questions and or concerns you would like to share at this time?

Answer:

6 responded "none".

No - good start of school today!

2-no

Like the bus drivers and having my child picked up at our driveway!

Keep Liberty as a bus driver.

Liberty is an excellent bus driver.

Listen to parent concerns by being receptive to our ideas/opinions so that our opinions are heard and considered. It appears the Board President does not wish to be questioned on anything.

I feel my views as a parent are not valued nor considered especially when I disagree with District action. There have been personal attacks on parents who disagree with the Board. When there is a problem or disagreement please talk to me in person.

Keep Liberty as a bus driver.

Liberty is an excellent bus driver.

As parents if we speak up then we become a target by those on the Board. It is in the best interest of our children to be heard as parents.

(Note: Comment from the one of the callers---Parents seemed pleased that I called. All were very complimentary with regard to the services our District provides. However some felt that when an issue comes up parents opinion are not considered when board has an opposing view. Other concerns about comments: what is meant by personal attacks on parents and targeted by Board Members?)